

The Student's Grievance Cell desires to promote and maintain a conducive and unprejudiced educational environment. The objectives of Students Grievance Cell include the following:

1. To support, those students who have been deprived of the services offered by the College, for which he/she is entitled.
2. To make officials of the College responsive, accountable and courteous in dealing with the students.
3. To ensure effective solution to the student's grievances with an impartial and fair approach.

The Cell enables a student to express feelings by initiating and pursuing the grievance procedure in accordance with the rules and regulations of the College. 'Student's Grievance Cell' enquires and analyses the nature and pattern of the grievances in a strictly confidential manner. Emphasis on procedural fairness has been given with a view to "the right to be heard and right to be treated without bias".

During the year no such major grievances were received. Grievances otherwise received were forwarded to the principal, after proper verification from administration, JR Institute of Medical Sciences for immediate redressal. In all such cases prompt action were taken and the matter sorted out. In all cases the aggrieved student was informed of the measures taken and checks in the system were introduced to ensure there was no repetition of the same.

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Functions

Redressal of Students' Grievances to solve their academic and administrative problems.

1. To co-ordinate between students and Departments / Sections to redress the grievances.
2. To guide ways and means to the students to redress their problems.

Students' Grievance Procedure

The grievance procedure is a machinery to sort out the issues between student and college. It is a means by which a student who believe that, he / she has been treated unfairly with respect to his / her academic / administrative affairs or is convinced to be discriminated is redressed. It is a device to settle a problem. It enables to express feelings by initiating and pursuing the grievance procedure in accordance with the rules and regulations of the college. It involves a process of investigation in which 'Student's Grievance Cell' enquires and analyses the nature and pattern of the grievances in a strictly confidential manner. Matters are disclosed to only those, who have a legitimate role in resolving the matter. Emphasis on procedural fairness has been given with a view to "the right to be heard and right to be treated without bias".

The students are ought to lodge their grievances in the prescribed form available online. Grievance can also be lodged by dropping the complaint in written in the Complain Box in the

First floor of the administrative building. The Administrative of the college is responsible to take up necessary action. Final report based on grievance received and resolved is submitted to the Nodal Officer/Principal and further course of action will be decided and the same shall be intimated to the students.

Exclusions

JR Institute of Medical Sciences shall not entertain following issues.

1. Decisions of the Academic Council / Board of studies and other academic / administrative committees constituted by the college.
2. Decisions with regard to award of scholarships / fee concessions / awards / medals.
3. Decisions made by college under the Discipline Rules and Misconduct.
4. Decisions of the college in admissions of my courses.
5. Decisions of the competent authority on assessment and examination result.

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Student Grievance Redressal Committee, JRIMS

Sl. No	Name	Designation	Contact Details
1	Dr. Salma	Chairman	Ph. 9354835214 Email: wmsalmabegum@gmail.com
2	Dr. R.K Mission	Convener	Ph. 7640903320, Email. rkmeesion@gmail.com
3	Miss Samim Banu Shah	Member	Ph. 8360490148, Email: samimbanu246@gmail.com
4	Miss Ruhana Sahida	Member	Ph. 9366484926, Email: ruhanasahida32@gmail.com
5	Mayangkut Ajaruddin	Member	Ph. 7005622419, Email: ajaruddinmayangkut@gmail.com
6	Syed Azmat	Member	Ph. 9612519839, Email: syedazmat9991@gmail.com
7	Md Adab	Student Representative	Ph. 6009146518, Email: adabmd2200@gmail.com

Student Grievance Form – JR Institute of Medical Sciences

Kindly fill this form to record any grievance

Not shared

* Indicates required question

Name of Student*

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Email ID*.

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Registered Mobile No. (Grievance registered with unregistered number will not be taken into consideration)

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Course *

B. Sc

M. Sc

Semester*

1st Semester

2nd Semester

3rd Semester

4th Semester

5th Semester

6th Semester

Explain your Grievance*

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Parent's Contact Number*

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